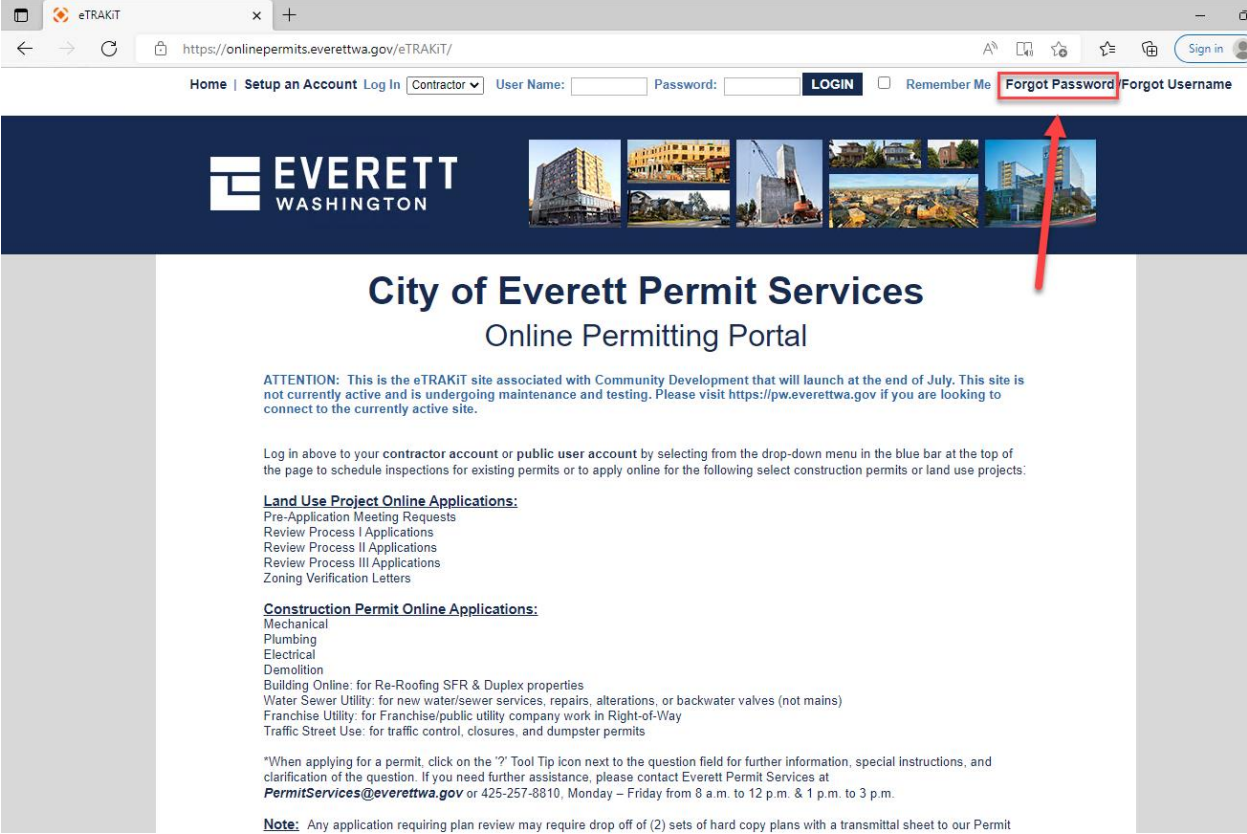
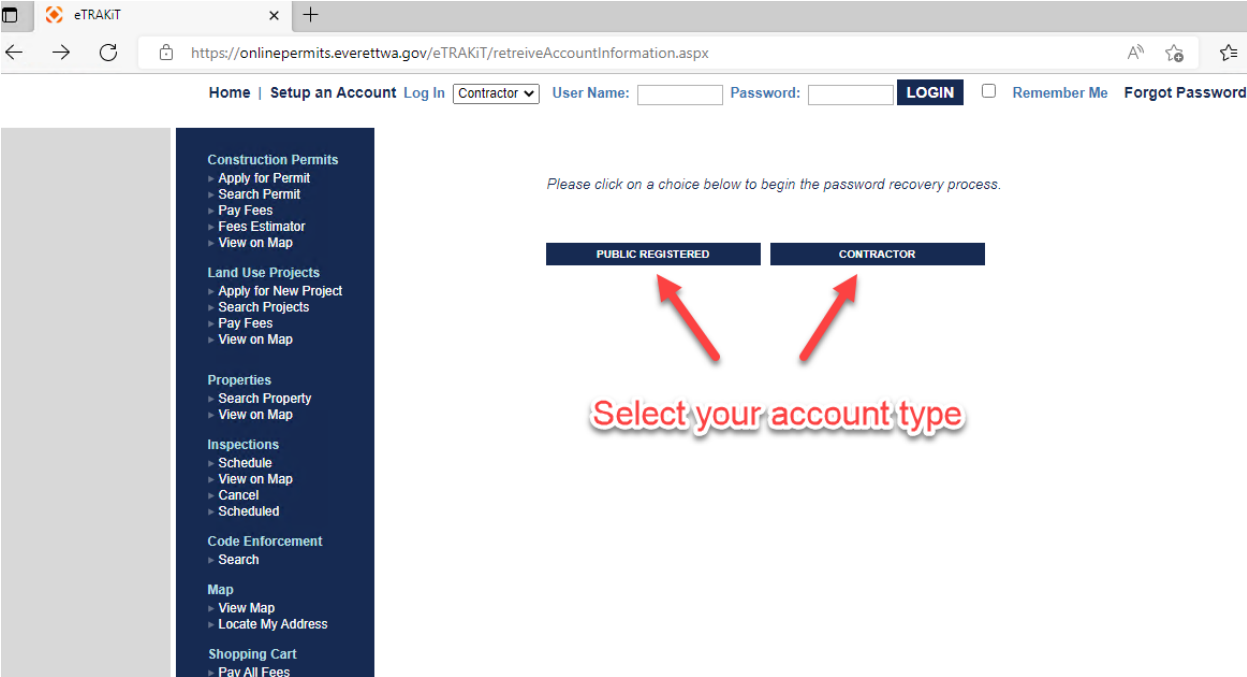


Reset your password for Online Permitting Portal

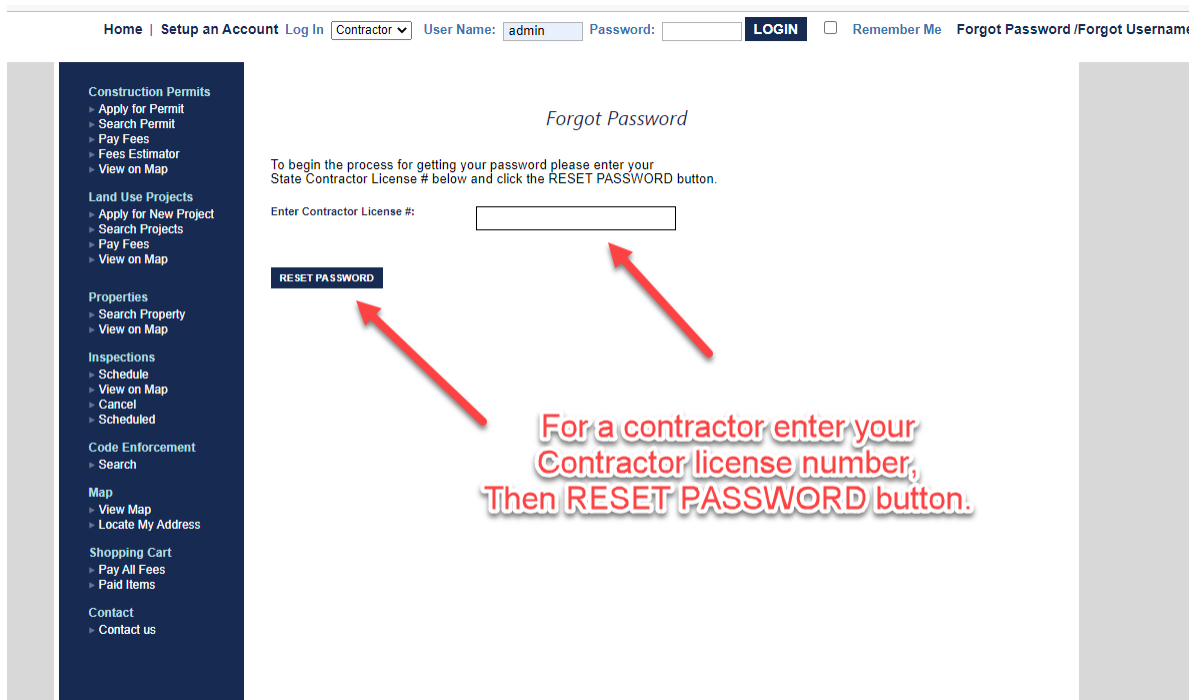
1. From the [eTRAKIT Online Permitting Portal](#), Click the “Forgot Password” link



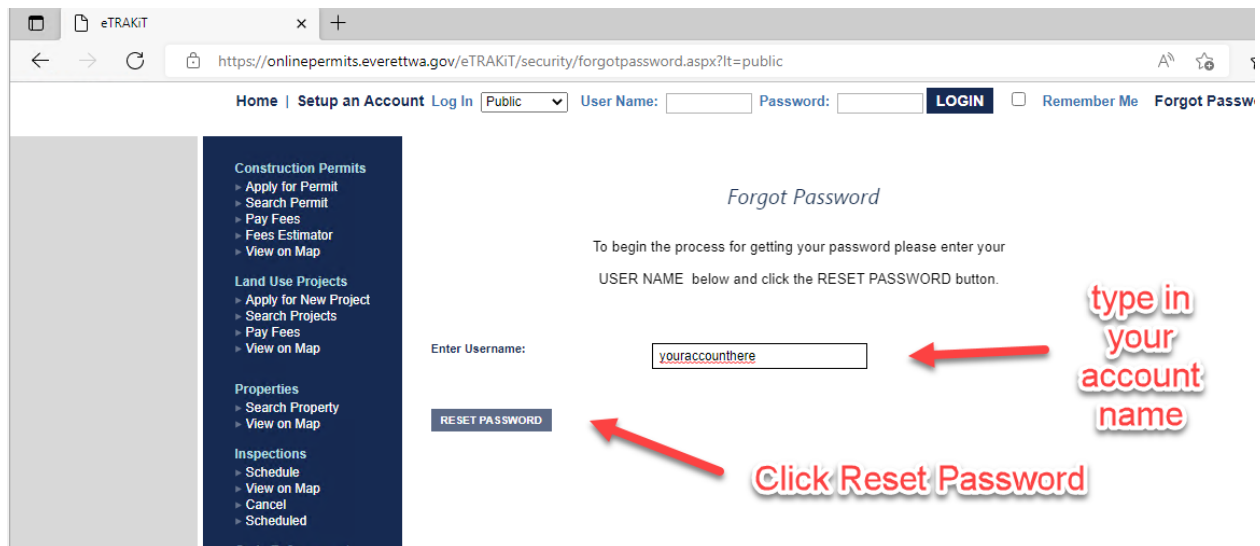
2. Choose your account type



- Contractor account step below... (skip to next step if you have a public account)
For contractor accounts, enter your WA State Contractor's License number (not your UBI #). If you don't know this number, you can look it up on [L&I's webpage](#).



- For a Public User Account, enter your username and click the Reset Password button.



If successful, an email will be sent to the email address that is on file for the account. Follow the link in that email for further instructions. Remember to check your spam/junk mail folder.

For Public User accounts, if your username is not found you will receive an error message. You can try the "Forgot Username" option as well. If you still can't get in, contact PermitServices@everettwa.gov or 425-257-8810.