

# Metering Program

## Reason for meter installations

In 2003, the Washington State Legislature passed the [Municipal Water Law](#), which requires all customers have water meters by 2017. To meet that requirement, meters must be installed on 12,000 single-family homes that do not currently have water meters. Installations will begin in north Everett. After that, the program will move to other parts of the City.



## Program specifics

When it is time for installation, a city crew will visit your home. During this visit, the crew will identify the location of your water line and shut-off valve. Typically, these are located near the street. In some cases, digging may be required to locate them. If that is the case, we will make every effort to minimize the impact on your property.

The crew will also identify and make note of any objects that may interfere with the installation of your water meter. If there is an obstruction—such as landscaping, structures, sidewalks—the crew will discuss the situation with you. If you are not home, they will leave a card that identifies the obstruction and provides a phone number for you to call. Our goal is to discuss any potential issues with you prior to the installation.

## Set up

About two weeks before the installation, the crew will hang a notice on your door telling you when the installation will occur. Then, several days before the installation, “No Parking” signs will be placed along the street to make sure there is room for our equipment. Parking will only be restricted during typical work hours, which will usually be 7 a.m. to 5 p.m.

## Installation

Water meters are installed in a meter box that is located at the shut-off valve. The meter box is 18 inches long, 12 inches wide and 12 inches deep. On installation day, the crew will arrive at your home and excavate the space in the ground for the meter box. This will be done by a vacuum truck or by hand to minimize the disruption to your property.

Next, a crew will install your water meter. This requires that the water to your house be turned-off for a short period of time. They will knock on your door to let you know when this going to happen. After the meter is installed, they will fill in the ground around the meter box and make every effort to restore your property to the original condition.

Most installations take 3 or 4 hours to complete and you do not have to be home during the installation process. When work is completed, the crew will give you a card, or leave it on your door, asking for feedback about the installation. The card will include a phone number to call if you have questions.